Merry Parking is powered by Merry Holidays Ltd which is registered in United Kingdom.

**PLEASE NOTE:** In making your booking you have agreed to be bound by the Terms and Conditions of Bookings for Merry Parking. To have a healthy transaction, it is essential for every user to go through all the terms and conditions laid according to the standard rules of our company policy. Acceptance of these Terms & Conditions (T&C's) will allow the users to use www.merryparking.co.uk without any inconvenience and receive quality service in return. All the reservations done with Merry Parking will be via www.merryparking.co.uk

Do not forget to click the box below and confirm your acceptance of our Terms and Conditions.

1. Booking Conditions:

1.1 Merry Parking is ONLY a Booking agent for the featured car parks on the website. You will be contracting with the individual car park (The Service Provider) and will be subject to their Terms and Conditions which may contain exemption clauses and limit each company’s liability. Full details of these are available from the individual car park provider.

Merry Parking staff DO NOT DROP or PICK vehicles at airports. Merry Parking DO NOT own any of the car parks which are featured on the website.

1.2 The car parks will accept liability for proven acts of their negligence. Claims cannot be considered once your vehicle has left the terminal (Meet & Greet) so please check your vehicle carefully before leaving.

2. Parking Requirements:

2.1 Meet and Greet Services: Please make sure you have the chauffeur's telephone number, and details of arrival procedure as stated on your booking confirmation. The Booking Confirmation will be emailed to the email address entered by you at the time of booking. If you do not receive the confirmation by email, then please contact Merry Parking to obtain this document. It is your responsibility to obtain this information before departing for the airport - any missed bookings, flights or other problems arising from the customer's failure to obtain this information will not be recompensed by Merry Parking or any of our affiliates. You need to contact the Parking Provider as per the instructions given in the Booking Confirmation as Parking Provider is not responsible of contacting you on the day of Vehicle Drop Off and Pick Up.

2.2 Possessions and Keys: Please remove all possessions and leave only the keys/codes required to move your vehicle. In the interests of efficient operation you must be prepared to leave your car keys with car park staff if requested to do so unless otherwise stated.

2.3 Procedures: If you are charged by the car parking provider because you do not follow the correct entry or exit procedures or present your voucher, Merry Parking may not be able to obtain refunds on your behalf.

2.4 Moving and Relocation of Vehicles: You must ensure that, before leaving the vehicle with the car parking company that it is in a roadworthy condition, taxed (visibly displayed) and holds a current MOT if applicable. The car parking company reserves the right to move the vehicle within or outside the car parks by driving or otherwise to such extent as the car parking company, or its servants may in their discretion think necessary for the efficient arrangement of its parking facilities at the car parks, or in emergencies or to avoid accidents or obstructions. Ignition keys to the vehicle must therefore be left with the vehicle at the time of handing it over to the driver. (Unless you have booked a self-park product). It will be necessary in the exercise of the rights conferred upon the car parking company under this condition, for the car parking companies chauffeur to have the right to drive or otherwise take the vehicle on the public highway. The car parking companies chauffeurs are fully insured by the company for this purpose.

3. Age Criteria For Bookings:

It is compulsory for the users to be at least 18 years of age. Minors are strictly prohibited to make any kind of bookings or reservations on this website. It is necessary for the user to take full financial responsibility of all the transactions made under their names, and have a legal proof, for age verification. It is also crucial for the user to provide honest personal details and take full responsibility of the same.

4. Names Used For Bookings:

Use of fictitious names is strictly prohibited. We take zero responsibility if the user is held of presenting fake/fictitious names by car parking management. We further do not take the responsibility of the user is he/she fails to justify their fictitious names and are charged with No Show charges.

5. Facilities For The Specially Abled:

It is important to note that every car park differs in the facilities that they provided for the especially abled people. We have mentioned on our website www.merryparking.co.uk that many suppliers provide facilities, but we do not take the responsibility of providing the exact same facilities, it may vary from car park to car park.

6. Online Substantiation:

You will get an online confirmation as soon as you click on 'Confirm Booking'. This confirmation will have an official reference number. We request you to take a print out of this confirmation, as this will be your proof of confirmed reservation.

A print out will also help you avoid delay at check-in and producing the same to the Booking Confirmation Management of car parking provider at the time of check in is compulsory.

We take due care and ensure that our systems contain accurate data on availability of car parking. However, sometimes due to no omission, fault or negligence on our part, it may be possible that we fail to confirm your reservation of the supplier of your choice. For times like these, you agree that we are not liable for the non-confirmation of your reservation, if it was due to no omission, fault or negligence.

In such cases of non-confirmation, we take the responsibility to inform you and refund you the amount that was debited from your credit/debit card, within a period of five (5) working days. The five working days will be counted from the date of transaction for the reservation.

We request you to please consider the fact that banks take three (3) working days to transfer the money back on the respective card and so the extra time shall be taken.

6.2 SMS Confirmation

There is an option of getting a SMS confirmation to the mobile number you enter at the time of booking. Please make sure your mobile is compatible to receive a SMS as the SMS confirmation fee is NON-Refundable.

7. Early Pick-Up:

We do not offer refunds or concession, once you arrive at the parking centre and use our service/s. The refund is not applicable, even when you collect your vehicle before the pick-up date, which was confirmed by you, while booking.

No refunds are available for unused part stays.

8. Late Pick-Up:

If you fail to collect your vehicle before the Pick-up date, then kindly inform the service provider of the same. An additional charge will be imposed on you by the supplier (car parking firm) for using their services for the additional number of days or hours. The amount charged for additional hours/days will be as per the policies and the terms and conditions used by the supplier. Merry Parking will not entertain such amendments.

9. Valuation:

9.1 We strictly quote our price in British Pounds (£) and we also own the rights to change the prices any time before your reservation..

9.2 The card payment transactions doesn’t hold a card fee.

9.3 Booking Fee of £ 1.49 & SMS Fee of £ 0.50, Cancellation Cover Fee £ 1.49, Postal Confirmation Fee £2.99  are Non-refundable.

9.4 Special offers, vouchers and promotion codes cannot be used in conjunction with other offers or codes unless otherwise stated.

**9.5** Refunds will be processed to the card used at the time of booking and additional charges may incur for bank transfers.

10. VAT:

As per HMRC VAT Receipt Guideline, The HMRC states that a full VAT invoice/receipt can only be obtained from the principal operator handling your parking as under HMRC guidelines, [w](http://comparetheairportparking.com)w[w.merryparking.co.uk](http://w.merryparking.co.uk)  act solely as an Agent and therefore we are unable to provide a VAT invoice and can only show the Gross Payment of your parking.

See HMRC Guide to Agents sections 22.5 and 23.1. You may of course request one from the car park you have chosen. FOR CLARIFICATION THE TERM CARPARK REFERS TO THE COMPANY HANDLING THE STORAGE, PICKING UP AND DELIVERING OF THE VEHICLE. THE TERM BOOKING AGENT REFERS TO [WWW.MERRYPARKING.CO.UK](https://www.merryparking.co.uk/).

11. Payment Policy:

This policy is especially for the safety of the users.

10.1 We accept card payments through cards like: Master Card, Visa, Visa Electron, Visa Debit, International Maestro, Maestro and JCB

10.2 It is necessary for the user to enter valid credit/debit card number while making the reservations. The transaction statement of all the credit/debit card charges will appear under the name of Merry Holidays Ltd.

10.3 We reserve the rights to cancel reservations if the credit/debit card is declined.

10.4 Making transactions through credit/debit cards that are registered under the name of the user is advisable and preferable. If the bookings are done through a card that is not registered under the name of the user, we reserve full rights to call you at any point (Includes the time of vacation) and enquire to clarify the details of the card holder.

12. Voucher/Coupon Codes:

12.1 Coupons/voucher cannot be combined with any other discounts, promotions or special offers. Coupons/voucher are not applicable for non-refundable price.

12.2 Voucher/Coupon Code Refunds

It is against our company policy to exchange the voucher/coupons, with money. The vouchers/coupons hold no cash or refund value except when on special offers with valid terms and conditions applicable to them. We also do not accept the exchange of coupon codes for money or anything in cognition.

13. Duplicate Bookings:

Duplicate Bookings - In the event of a client making a duplicate booking for the same stay/vehicle/ client and do not contact us within 24 hours of the booking date then the one booking will be cancelled with the applicable charges unless stated otherwise.

14. Amendment Policy:

We request you to provide us with a written request, if you require an amendment to be made on your bookings. Please send an email to help@merryparking.co.uk or info@merryparking.co.uk. Please note that Non Refundable, Non Flex or Merry Parking Super Saver products are NON AMENDABLE.

We promise to put in our best efforts to entertain such requests and provide you with the necessary amendments. However, these amendments are subject to availability and are applicable to amendment/cancellation charges. If, in the process we fail to accommodate your amendments, we will let you know the same through email and your original reservation will stand true.

Once a booking amended, the previous booking confirmations, rates will not be valid. Another amendment request will be accepted base on the amended booking.

15. Cancellations:

ALL CANCELLATIONS MUST BE MADE DIRECTLY THROUGH Merry Parking IN ORDER TO BE VALID. (Not with the car park). Please read the cancellation policy which is applicable for the parking product of your choice before confirming the booking.

The cancellation policy will be available to the user at the time of booking confirmation. It is compulsory for the user to provide an email for cancellation to help@merryparking.co.uk or info@merryparking.co.uk

A verbal communication with the relevant car park supplier or SMS, MMS will not be considered valid.

The booking fee of £ 1.49/ SMS Fee, Cancellation Cover Fee, Postal Confirmation Fee at the time of booking are not refundable.

Merry Parking Super Saver ,Non Flex/NON Refundable , bookings are non-refundable so any time you wish to cancel such bookings the whole amount you paid will be charged as the cancellation fee.

16. ARRIVAL TIMES:

We request customers ensure they arrive at the car park with plenty of time to achieve their flight check-in.

17. Force Majeure:

Force Majeure includes the following events: Fire, Riot, War, Nuclear Disasters, Civil Strife, Terrorist Activities, Commotion, Industrial Actions, Adverse Weather Conditions, Act Of God, Natural Disaster or other stipulations that amount to Force Majeure. During the time of Force Majeure, we are not responsible to pay any resulting costs or extra outlays. The cancellation policy in the booking confirmation of the user is not valid during the time of Force Majeure situation.

In the light of a Force Majeure, Merry Parking will not be obligated to make any refund at the time of negation or delay in performing our duty other than the conditions that are present in cancellation policy in your booking voucher. We are not responsible if the unforeseeable and unseen circumstances that have occurred are beyond our control even if reasonable due care is taken.

18. No Show:

If you fail to arrive at the terminal/car parking centre on the date you had mentioned while making a reservation, you may fail to avail the car park space booked by you.

A No-Show will be considered as a cancellation and the applicable cancellation fees will be charged.

Moreover, an additional charge will be levied on you for No Show. The amount of money charged for 'No Show' car parks is subjected to variation, depending on the 'No Show' policy observed by the service provider. The No Show charge can either be charged for a day or the entire duration booked by you.

19. Complaints Handling Procedure:

Merry Parking is an agent for featured car parks on our web site. Merry Parking staff **DO NOT COLLECT OR/AND DELIVER VEHICLES AT ANY AIRPORT.** Therefore all the complaints after dropping off the vehicle with the car park will be handled by the relevant car park provider as per the terms and conditions of the car parking providers.

Keep the chauffeur driver inform of your dissatisfaction/complaint at the time of vehicle drop off/pick up so the incident is recorded with a staff. After that email the car park directly, within 14 days of the day you collect your vehicle. Complaints will ONLY be accepted via email or writing. You can obtain the Car Park’s email address from us or by the driver at the time of collecting the vehicle. Relevant car park provider will contact you, regarding the complaint directly.

20. Car Park Management Not Honouring a Booking:

In case you are affected by a contractual disagreement with your car park service provider and your booking is not acknowledged, after communicating with the car park, then your reservation will be subjected to cancellation and you will recover the entire amount you paid as a refund. Merry Parking shall not reimburse any additional costs or charges incurred by you.

21. Disclaimer:

All the content displayed on www.merryparking.co.uk is solely for providing information to our users. Though we take utmost care and efforts to equip you with accurate and updated information, the services and the facilities that are mentioned on the website is subjected to changes, omissions and withdrawals. In case of such changes, Merry Parking does not hold any responsibility for the damages or expenses you may have to bear with, due to the above mentioned changes.

Merry Parking holds the right to modify invoices or cancel booking that have stemmed from obvious erroneous mistakes in the prices and/or descriptions mentioned in our website. On an event of such issues, the customer/s will be immediately informed about the error on discovery. We hold no responsibility on the level of services offered to you while booking. We are also not responsible for any loss or damages caused to you or your vehicle in the premises of car park.

22. Insurance:

The moment you make bookings through www.merryparking.co.uk you automatically agree to take the responsibility for any damages caused by you and the members of your group. You agree to take the responsibility for misconduct and damage caused to the car park, and you will be obligated to reimburse the said Supplier Management for the damage caused by you.

You will let the Supplier Management terminate your booking if any act of misconduct is observed by you and the members of your group.

You agree to pay full cancellation charges in such scenario (misconduct by you and the members of your group) and will not demand for a refund.

The Car Park Owner/Management will not be obligated to pay any compensation to you and your group member during the time of booking termination.

You take the responsibility to insure us against any demands (That includes legal costs) of bookings, made against us or the Owner/Management of car parking.

23. Restrictions Of Liability:

This is to inform that the Terms and Conditions that are laid above may have some rejections and limits to the obligations. Though a part of these Terms and Conditions may seem invalid or unenforceable, rest of the Terms and Conditions will remain constant. We may replace the invalid points with valid points that convey similar meaning.

24. Rectifications To Terms And Conditions:

This is to inform you that we hold all the rights to change the Terms and Conditions of www.merryparking.co.uk at any given time. You agree to follow and stick to the Terms and Conditions that are applied at the time of your use.

25. Dominion And Law:

If any disputes arise that is related to www.merryparking.co.uk then you hereby agree to assemble at the venue of courts in England and Wales and abide by the Terms and Conditions that are laid and governed by the laws of England and Wales.

26. Links To Other Websites:

Our web site may contain hyperlinks to websites operated by third parties. Merry Parking does not control such websites and will not be responsible for their content or for any breach of contract or any intentional or negligent action on the part of such third parties, which results in any loss, damage, delay or injury to you or your companions. Merry Parking is not responsible for the accuracy of opinions expressed in such websites, and such websites are not investigated, monitored or checked for accuracy or completeness by Merry Parking. Inclusion of any linked website on our site does not imply or constitute approval or endorsement of the linked website by Merry Parking. If you decide to leave our web site to access these third party sites, you do so at your own risk. All rules, policies (including privacy policies) and operating procedures of websites operated by third parties will apply to you while on such sites. Merry Parking is not responsible for information provided by you to third parties.